

APS Combined KPI Reporting

KPI definition - Template version 4

Colour coding of cells

- yellow cells have conditional formatting and a target
- green cells contain values that do meet target
- orange cells contain a value that does not meet target
- blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri						
					31/12/18	1/01/19	2/01/19	3/01/19	4/01/19	7/01/19	8/01/19	9/01/19	10/01/19	11/01/19	14/01/19	15/01/19	16/01/19	17/01/19	18/01/19	21/01/19	22/01/19	23/01/19	24/01/19	25/01/19	28/01/19	29/01/19	30/01/19	31/01/19	1/02/19	
4. LAB																														
4.1	Patient episodes	Total number of patient episodes		number	30	Public	Public	65	86	170	237	201	280	204	312	360	365	378	390	359	421	394	440	394	Public	440	418	420	399	
4.2	Patient tests	Total number of patient tests performed		number	253			275	300	104	105	130	220	212	204	227	254	225	243	285	335	332	315	212		253	339	455	408	
4.3	Urgent tests	Total number of urgent tests		number																										
4.4	% urgent tests	4.3 divided by 4.2		percent																										
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																									
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%		
5. TURNAROUND TIME																														
NON-URGENT																														
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																									
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	7.1			8.0	7.9	4.9	3.1	3.0	3.0	3.1	3.1	3.9	3.8	3.9	3.9	4.1	4.2	5.2	5.2	5.2		5.9	6.1	6.2	6.2
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	9.9			9.0	9.9	7.8	6.8	5.0	4.0	4.2	7.0	7.0	6.1	6.9	7.0	7.0	7.0	6.9	7.1	7.1		7.1	8.1	9.1	9.0
7. QUALITY																														
IMPROVEMENT																														
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman			number																									
7.4	Total Complaints	Number of complaints received year to date			number																									
7.6	New complaints	Number of new complaints received this week			number																									
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week			number																									