

# Opportunity for Wellbeing Coordinators

## Frequently Asked Questions



### What will my pay be?

You will be paid using the DHB and PSA Allied and Technical – Support Workers terms of employment which sets out pay rates, leave and pay for night shifts, weekend rates and public holidays. Please find more information about it [here](#).

### Are there any additional payments?

For people who sign an employment agreement before 28 September 2020, the following additional payments (pro rata based on your FTE) will apply:

1. One off payment of \$750 gross in your first pay
2. If you work from 30 September to 30 March 2021 continuously, in early April 2021 you will receive a lump sum payment of \$1,000 gross.
3. If at the end of your contract in the managed isolation or quarantine facility (MIQF) you are to immediately start working for a DHB, then you will be entitled to one week's paid special leave before returning to your role at the DHB. If you choose to extend your contract, then this entitlement will be honoured at the completion of your renewed contract.

### Will I continue to work in the MIQF where I have been?

Yes, we will do our best to maintain the facility allocation you have been working in. See below how to let us know your preferences.

### Can I indicate a preference of which MIQF to work in?

Yes, we are working with preferences of staff who have already been working in the MIQFs – however we are looking to ensure we have a safe skill mix across all MIQFs so you may be required to work between MIQFs as part of your roster. We will try to limit this to a cluster of three facilities. See contact details below for how to let us know your preferences.

### What are the shifts?

The shifts will predominantly be eight hours shifts over seven days – rostered in line with PSA requirements. If you are currently working in the MIFQ, we are not planning to change the shift times. As we learn more about the operation, we might change the patterns but we will talk to you before making any changes.

### Will I be able to stay in the same teams and work with the same professionals I do now?

We are currently recruiting staff into DHB employment, and the ability to do this will be dependent on those people making applications. We will do our best to understand

everyone's preferences and experience and make every effort to meet preferences in the context of needing to ensure we are providing safe care.

### **Will I get a meal while working in the MIQF?**

There are no planned changes to the existing arrangements where the facilities provide you with food while you are working there.

### **Can I work elsewhere?**

No, you cannot have another job. You must dedicate yourself to the work in the MIQF and work the number of shifts required to make sure you do not need other income.

### **Can I come to training in the DHB?**

No, as part of the dedicated workforce, your training and personal development will be conducted online and in other forums with others. We will provide your training at isolation facilities and the DHB is employing dedicated Nurse Educators to work with you in practice on your education and learning and development needs. E-Learning will be made available to you via an eLearning platform, and you will be required to complete modules before your orientation. You will be remunerated for this time upon evidence of successful course completion.

### **Can I meet my colleagues for coffee and other social activity?**

Yes you can.

### **Will I have any restriction on my social life?**

You will have no limitations on your social life and will be able to meet with your friends and family without restrictions.

### **Can I go to health care settings?**

As part of the dedicated workforce, you should let people know that you work in a MIQF before entering and take precautions such as wearing a mask when you are there.

### **Who will be my manager?**

The DHB is employing Charge Nurse Managers to lead the teams. They will be your day to day contact point.

### **How much annual leave will I be entitled to?**

Please refer to the PSA Allied and Technical – Support Workers terms of employment which sets out pay rates, leave and pay for night shifts, weekend rates and public holidays. Please find more information about it [here](#).

### **Who do I contact if I need to let you know about work location preferences?**

Please talk to your Charge Nurse Manager.