

ADHB LabPLUS Community Anatomic Pathology Service KPI

Reporting

KPI definition - Template version 4

Colour coding of cells

- yellow cells have conditional formatting and a target
- green cells contain values that do meet target
- orange cells contain a value that does not meet target
- blue cells indicate contracted KPIs

					Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri		
Item	Indicator	Definition	Target	Unit	30/12/19	31/12/19	1/01/20	2/01/20	3/01/20	6/01/20	7/01/20	8/01/20	9/01/20	10/01/20	13/01/20	14/01/20	15/01/20	16/01/20	17/01/20	20/01/20	21/01/20	22/01/20	23/01/20	24/01/20	27/01/20	28/01/20	29/01/20	30/01/20	31/01/20		
4. LAB																															
4.1	Patient episodes	Total number of patient episodes		number	48	47	Public	Public	32	139	197	223	215	181	272	343	387	382	383	438	442	399	450	360	Public	409	450	489	390		
4.2	Patient tests	Total number of patient tests performed		number	60	83			147	305	393	421	445	333	388	417	322	291	296	239	285	322	340	306	79	279	435	383	417		
4.3	Urgent tests	Total number of urgent tests		number																											
4.4	% urgent tests	4.3 divided by 4.2		percent																											
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%																											
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		
5. TURNAROUND TIME																															
NON-URGENT																															
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																										
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	10.2	11.0		11.2	12.9	13.1	13.0	13.0	13.0	12.1	7.9	6.8	5.2	4.2	4.3	6.0	6.8	6.1	6.2		5.9	6.1	6.2	6.2		
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	11.9	12.0		12.0	14.0	15.1	15.2	15.1	15.3	14.0	17.0	16.1	16.9	10.2	7.1	7.9	7.0	7.0	7.2		7.1	8.1	8.0	8.0		
7. QUALITY IMPROVEMENT																															
note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																															
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																											
7.4	Total Complaints	Number of complaints received year to date		number																											
7.6	New complaints	Number of new complaints received this week		number																											
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																											