

ADHB LabPLUS Community Anatomic Pathology Service KPI

Reportina

KPI definition - Template version 4

Colour coding of cells  
 yellow cells have conditional formatting and a target  
 green cells contain values that do meet target  
 orange cells contain a value that does not meet target  
 blue cells indicate contracted KPIs

						Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	
item	Indicator	Definition	Target	Unit		3/08/20	4/08/20	5/08/20	6/08/20	7/08/20	10/08/20	11/08/20	12/08/20	13/08/20	14/08/20	17/08/20	18/08/20	19/08/20	20/08/20	21/08/20	24/08/20	25/08/20	26/08/20	27/08/20	28/08/20	
<b>4. LAB</b>																										
4.1	Patient episodes	Total number of patient episodes		number		404	428	468	444	409	399	448	360	284	295	297	325	347	386	344	294	376	330	347	323	
4.2	Patient tests	Total number of patient tests performed		number		276	464	410	468	317	429	475	422	485	316	259	363	383	380	331	294	343	323	418	304	
4.3	Urgent tests	Total number of urgent tests		number																						
4.4	% urgent tests	4.3 divided by 4.2		percent																						
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																					
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>5. TURNAROUND TIME NON-URGENT</b>																										
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																					
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	8.8	9.0	8.9	8.8	8.9	8.9	9.1	8.9	9.0	9.0	9.0	8.9	8.9	8.9	8.9	8.7	9.7	9.8	9.9	9.8	9.9
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	10.8	11.0	10.1	10.9	11.8	11.9	11.9	11.9	11.9	11.9	12.7	12.6	12.8	13.8	12.3	13.3	11.8	12.1	12.0	13.6	
<b>7. QUALITY IMPROVEMENT note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"</b>																										
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																						
7.4	Total Complaints	Number of complaints received year to date		number																						
7.6	New complaints	Number of new complaints received this week		number																						
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																						