

ADHB LabPLUS Community Anatomic Pathology Service KPI Reporting

KPI definition - Template version 4

Colour coding of cells
 yellow cells have conditional formatting and a target
 green cells contain values that do meet target
 orange cells contain a value that does not meet target
 blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon 1/02/21	Tue 2/02/21	Wed 3/02/21	Thu 4/02/21	Fri 5/02/21	Mon 8/02/21	Tue 9/02/21	Wed 10/02/21	Thu 11/02/21	Fri 12/02/21	Mon 15/02/21	Tue 16/02/21	Wed 17/02/21	Thu 18/02/21	Fri 19/02/21	Mon 22/02/21	Tue 23/02/21	Wed 24/02/21	Thu 25/02/21	Fri 26/02/21	
4. LAB																									
4.1	Patient episodes	Total number of patient episodes		number	Public	396	465	475	414	Public	422	479	460	430	333	321	378	422	399	472	470	488	479	362	
4.2	Patient tests	Total number of patient tests performed		number	85	315	398	401	279		267	379	304	291	223	297	383	323	315	134	306	304	372	263	
4.3	Urgent tests	Total number of urgent tests		number																					
4.4	% urgent tests	4.3 divided by 4.2		percent																					
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																				
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
5. TURNAROUND TIME NON-URGENT																									
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	6.7	7.9	7.8	7.7	8.7		8.1	9.6	9.7	9.0	7.9	11.6	10.7	11.7	11.8	8.9	11.7	11.8	10.9	11.6
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	11.9	11.7	11.6	9.1	12.0		9.9	9.9	10.0	11.8	9.2	11.9	12.0	11.9	12.9	8.9	12.0	12.0	11.9	11.9
7. QUALITY IMPROVEMENT note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																									
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																					
7.4	Total Complaints	Number of complaints received year to date		number																					
7.6	New complaints	Number of new complaints received this week		number																					
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																					