

ADHB LabPLUS Community Anatomic Pathology Service KPI Reporting

KPI definition - Template version 4

Colour coding of cells
 yellow cells have conditional formatting and a target
 green cells contain values that do meet target
 orange cells contain a value that does not meet target
 blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon 1/03/21	Tue 2/03/21	Wed 3/03/21	Thu 4/03/21	Fri 5/03/21	Mon 8/03/21	Tue 9/03/21	Wed 10/03/21	Thu 11/03/21	Fri 12/03/21	Mon 15/03/21	Tue 16/03/21	Wed 17/03/21	Thu 18/03/21	Fri 19/03/21	Mon 22/03/21	Tue 23/03/21	Wed 24/03/21	Thu 25/03/21	Fri 26/03/21	
4. LAB																									
4.1	Patient episodes	Total number of patient episodes		number	309	362	354	401	318	413	492	452	433	403	421	465	484	474	410	387	479	457	440	371	
4.2	Patient tests	Total number of patient tests performed		number	201	422	436	446	478	356	337	298	350	333	215	396	358	345	271	156	274	349	409	330	
4.3	Urgent tests	Total number of urgent tests		number																					
4.4	% urgent tests	4.3 divided by 4.2		percent																					
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%																					
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
5. TURNAROUND TIME NON-URGENT																									
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	8.0	11.0	11.7	11.1	10.8	8.8	10.0	9.0	11.7	10.6	8.1	8.7	8.9	8.7	8.7	8.8	11.6	11.8	11.7	10.7
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	10.2	11.9	12.0	13.0	12.7	11.9	11.9	11.9	12.8	12.9	11.8	11.8	11.9	11.9	11.9	11.9	11.9	12.0	12.0	11.9
7. QUALITY IMPROVEMENT note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																									
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																					
7.4	Total Complaints	Number of complaints received year to date		number																					
7.6	New complaints	Number of new complaints received this week		number																					
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																					