

**ADHB LabPLUS Community Anatomic Pathology Service KPI Reporting**

KPI definition - Template version 4

Colour coding of cells  
 yellow cells have conditional formatting and a target  
 green cells contain values that do meet target  
 orange cells contain a value that does not meet target  
 blue cells indicate contracted KPIs

\*Please note 'N/A' is used on 10 and 11 Jan for item 4.2 due to a data issue that prevented accurate reporting on these dates.

Item	Indicator	Definition	Target	Unit	Mon 3/01/22	Tue 4/01/22	Wed 5/01/22	Thu 6/01/22	Fri 7/01/22	Mon 10/01/22	Tue 11/01/22	Wed 12/01/22	Thu 13/01/22	Fri 14/01/22	Mon 17/01/22	Tue 18/01/22	Wed 19/01/22	Thu 20/01/22	Fri 21/01/22	Mon 24/01/22	Tue 25/01/22	Wed 26/01/22	Thu 27/01/22	Fri 28/01/22	
<b>4. LAB</b>																									
4.1	Patient episodes	Total number of patient episodes		number	Public	Public	69	84	96	151	238	248	269	233	306	357	447	428	396	436	407	465	461	361	
4.2	Patient tests	Total number of patient tests performed		number			90	93	132	N/A*	N/A*	69	193	220	174	274	214	271	174	220	219	415	447	359	
4.3	Urgent tests	Total number of urgent tests		number																					
4.4	% urgent tests	4.3 divided by 4.2		percent																					
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																				
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>5. TURNAROUND TIME NON-URGENT</b>																									
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days			11.8	12.8	13.7	5.7	8.1	6.7	10.8	5.6	6.7	6.6	6.7	6.1	5.8	5.9	6.5	6.8	6.9	6.9
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days			12.1	13.0	14.0	5.9	9.0	7.0	11.8	11.7	7.7	7.6	6.9	7.8	8.8	7.1	7.9	7.9	7.9	11.1
<b>7. QUALITY IMPROVEMENT note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"</b>																									
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																					
7.4	Total Complaints	Number of complaints received year to date		number																					
7.6	New complaints	Number of new complaints received this week		number																					
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																					