

ADHB LabPLUS Community Anatomic Pathology Service KPI Reporting

KPI definition - Template version 4

Colour coding of cells

- yellow cells have conditional formatting and a target
- green cells contain values that do meet target
- orange cells contain a value that does not meet target
- blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon 28/02/22	Tue 1/03/22	Wed 2/03/22	Thu 3/03/22	Fri 4/03/22	Mon 7/03/22	Tue 8/03/22	Wed 9/03/22	Thu 10/03/22	Fri 11/03/22	Mon 14/03/22	Tue 15/03/22	Wed 16/03/22	Thu 17/03/22	Fri 18/03/22	Mon 21/03/22	Tue 22/03/22	Wed 23/03/22	Thu 24/03/22	Fri 25/03/22
4. LAB																								
4.1	Patient episodes	Total number of patient episodes		number	363	337	416	369	285	359	344	412	357	315	301	389	409	389	369	306	374	408	410	314
4.2	Patient tests	Total number of patient tests performed		number	301	367	412	451	234	261	337	358	423	280	285	389	121	595	436	262	372	396	405	324
4.3	Urgent tests	Total number of urgent tests		number																				
4.4	% urgent tests	4.3 divided by 4.2		percent																				
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%																				
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
5. TURNAROUND TIME NON-URGENT																								
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	9.0	8.9	8.8	9.1	10.8	8.9	8.7	11.6	10.9	10.8	8.9	8.8	10.7	10.9	8.9	8.1	8.8	8.9	8.8	7.9
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	11.9	11.9	11.8	11.9	13.0	11.9	11.9	11.9	12.0	13.0	11.9	11.9	11.8	12.9	12.7	11.9	11.9	11.9	11.9	11.2
7. QUALITY IMPROVEMENT																								
note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																								
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																				
7.4	Total Complaints	Number of complaints received year to date		number																				
7.6	New complaints	Number of new complaints received this week		number																				
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																				