

**ADHB LabPLUS Community Anatomic Pathology Service KPI Reporting**

KPI definition - Template version 4

Colour coding of cells

- yellow cells have conditional formatting and a target
- green cells contain values that do meet target
- orange cells contain a value that does not meet target
- blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon 2/05/22	Tue 3/05/22	Wed 4/05/22	Thu 5/05/22	Fri 6/05/22	Mon 9/05/22	Tue 10/05/22	Wed 11/05/22	Thu 12/05/22	Fri 13/05/22	Mon 16/05/22	Tue 17/05/22	Wed 18/05/22	Thu 19/05/22	Fri 20/05/22	Mon 23/05/22	Tue 24/05/22	Wed 25/05/22	Thu 26/05/22	Fri 27/05/22	
<b>4. LAB</b>																									
4.1	Patient episodes	Total number of patient episodes		number	376	411	423	407	375	382	430	433	377	311	368	389	416	430	345	343	341	428	432	318	
4.2	Patient tests	Total number of patient tests performed		number	262	261	455	350	280	325	359	384	344	202	210	253	314	283	302	185	335	329	388	372	
4.3	Urgent tests	Total number of urgent tests		number																					
4.4	% urgent tests	4.3 divided by 4.2		percent																					
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%																					
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>5. TURNAROUND TIME NON-URGENT</b>																									
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	7.8	7.9	7.9	8.7	8.2	7.1	7.1	7.7	7.6	8.0	8.0	8.8	8.9	10.7	11.6	8.9	11.8	11.8	11.7	11.7
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	8.9	10.1	11.8	11.9	12.8	8.9	11.6	11.7	11.6	11.9	11.9	11.9	12.0	11.9	11.9	11.9	12.0	12.6	13.3	
<b>7. QUALITY IMPROVEMENT</b>																									
<b>note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"</b>																									
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																					
7.4	Total Complaints	Number of complaints received year to date		number																					
7.6	New complaints	Number of new complaints received this week		number																					
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																					