APS Combined KPI Reporting
KPI definition - Template version 4

Colour coding of cells

yellow cells have conditional formatting and a target	
green cells contain values that do meet target	
orange cells contain a value that does do not meet target	
blue cells indicate contracted KPIs	

item	Indicator	Definition		Target	Unit	Mon 4/12/17	Tue 5/12/17	Wed 6/12/17	Thu 7/12/17	Fri 8/12/17	Mon 11/12/17	Tue 12/12/17	Wed 13/12/17	Thu 14/12/17	Fri 15/12/17	Mon 18/12/17	Tue 19/12/17	Wed 20/12/17	Thu 21/12/17	Fri 22/12/17	Mon 25/12/17	Tue 26/12/17	Wed 27/12/17	Thu 28/12/17	Fri 29/12/17
4. LAB																									
4.1	Patient episodes	Total number of patient episodes			number	413	508	434	519	417	461	503	445	524	404	426	444	397	302	221	Public	Public	77	52	42
4.2	Patient tests	Total number of patient tests performed			number	391	437	525	458	465	426	349	538	585	496	429	577	421	601	417			436	408	274
4.3	Urgent tests	Total number of urgent tests			number																				
4.4	% urgent tests	4.3 divided by 4.2			percent																				
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																				
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate	greater then	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%	100.0%	100.0%
	5. TURNAROUND TIME NON-URGENT																								
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																				
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	6.1	7.0	6.2	6.2	6.9	6.1	6.0	6.3	6.2	6.2	6.1	6.0	5.9	6.2	5.1			5.0	5.0	5.1
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	9.0	9.1	9.0	9.2	8.2	8.1	9.1	9.0	7.9	11.3	8.1	9.1	9.0	8.2	8.1			7.0	7.0	9.9
	7. QUALITY IMPR0VEMENT	**note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"**																								
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman			number																				
7.4	Total Complaints	Number of complaints received year to date			number																				
7.6	New complaints	Number of new complaints received this			number																				
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week			number																				