

ADHB LabPLUS Community Anatomic Pathology Service KPI

Reporting
KPI definition - Template version 4

Colour coding of cells
 yellow cells have conditional formatting and a target
 green cells contain values that do meet target
 orange cells contain a value that does not meet target
 blue cells indicate contracted KPIs

						Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	
Item	Indicator	Definition	Target	Unit		29/06/20	30/06/20	1/07/20	2/07/20	3/07/20	6/07/20	7/07/20	8/07/20	9/07/20	10/07/20	13/07/20	14/07/20	15/07/20	16/07/20	17/07/20	20/07/20	21/07/20	22/07/20	23/07/20	24/07/20	27/07/20	28/07/20	29/07/20	30/07/20	31/07/20	
4. LAB																															
4.1	Patient episodes	Total number of patient episodes		number		376	456	437	443	396	410	382	381	466	370	380	382	412	394	370	374	450	428	481	421	414	472	454	510	436	
4.2	Patient tests	Total number of patient tests performed		number		317	409	440	480	452	308	345	366	344	396	342	379	548	417	402	275	353	455	382	437	389	358	451	385	415	
4.3	Urgent tests	Total number of urgent tests		number																											
4.4	% urgent tests	4.3 divided by 4.2		percent																											
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%	percent																										
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
5. TURNAROUND TIME																															
NON-URGENT																															
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																										
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	7.8	7.9	8.1	7.8	7.8	7.9	8.0	8.8	8.9	8.1	8.1	8.7	8.7	8.9	8.8	8.8	8.8	8.8	8.9	8.9	9.6	8.8	8.8	8.9	8.9	8.0
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	11.6	10.0	10.6	10.8	9.2	12.0	10.9	10.9	13.0	9.9	9.0	9.8	10.1	11.5	11.8	11.0	11.7	10.1	11.8	11.1	12.0	11.9	10.9	11.7	11.1	
7. QUALITY IMPROVEMENT																															
note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																															
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																											
7.4	Total Complaints	Number of complaints received year to date		number																											
7.6	New complaints	Number of new complaints received this week		number																											
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																											