

ADHB LabPLUS Community Anatomic Pathology Service KPI

Reporting

KPI definition - Template version 4

Colour coding of cells

Yellow	yellow cells have conditional formatting and a target
Green	green cells contain values that do meet target
Orange	orange cells contain a value that does not meet target
Blue	blue cells indicate contracted KPIs

Item	Indicator	Definition	Target	Unit	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	
					29/03/21	30/03/21	31/03/21	1/04/21	2/04/21	5/04/21	6/04/21	7/04/21	8/04/21	9/04/21	12/04/21	13/04/21	14/04/21	15/04/21	16/04/21	19/04/21	20/04/21	21/04/21	22/04/21	23/04/21	26/04/21	27/04/21	28/04/21	29/04/21	30/04/21	
4. LAB																														
4.1	Patient episodes	Total number of patient episodes		number	425	466	403	549	Public	Public	423	464	448	433	435	485	491	478	443	388	470	449	418	377	Public	415	459	440	406	
4.2	Patient tests	Total number of patient tests performed		number	233	254	289	372			199	156	332	281	234	305	321	387	334	145	224	295	386	383	41	267	327	445	265	
4.3	Urgent tests	Total number of urgent tests		number																										
4.4	% urgent tests	4.3 divided by 4.2		percent																										
4.12	% Amended Results	Percentage of results changed after original result was reported to referrer. 4.11 divided by 4.2	less than	1%																										
4.14	Timely attendance frozen sections and booked cytology for FNAs	% of timely attendance for booked frozen sections and booked cytology for FNAs for the private referrers/hospitals (assumes mutually agreed and clinically appropriate booking)	greater than	95%	percent	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
5. TURNAROUND TIME																														
NON-URGENT																														
5.6a	Total TAT Histology - Biopsies	Turnaround time for 80th centile from collection to report, expressed in working days	less than	3.0	working days																									
5.6b	Total TAT Histology - major resections	Turnaround time for 80th centile from collection to report, expressed in working days	less than	5.0	working days	8.1	9.0	11.9	12.8		10.7	8.0	11.6	11.9	8.9	10.9	11.4	12.0	11.8	8.9	9.0	11.1	11.7	11.6	8.1	10.2	10.8	10.8	11.1	
5.6c	Total TAT Histology 98% percentile	Turnaround time for 98th centile from collection to report, expressed in working days	less than	10.0	working days	11.6	11.9	12.2	13.1		11.0	11.2	12.0	13.1	11.9	11.6	12.1	13.0	13.7	9.1	11.7	12.0	12.0	12.9	11.7	11.0	11.1	11.8	12.8	
7. QUALITY IMPROVEMENT																														
note - only needs to be reported weekly (not daily) - so whole weeks data can be filled in against "Friday"																														
7.1	Total issues / events	Number of issues / events / corrective actions year to date, entered into Riskman		number																										
7.4	Total Complaints	Number of complaints received year to date		number																										
7.6	New complaints	Number of new complaints received this week		number																										
7.7	Complaints acknowledgement	Number of new complaints that have received acknowledgement (letter or phone call within 48 hours) this week		number																										